

From: rbsox@att.net@inetgw
To: Microsoft ATR
Date: 1/15/02 9:13pm
Subject: Microsoft Settlement

I do not own Microsoft Stock, but I use their products. No, I depend on their products and I also need their updates and innovation to continually improve the way things work for me. I do not support the concept that Microsoft has done anything wrong. Rather, I feel that they are being penalized simply for being successful at doing what they do.

Please do not take any punitive action toward them; rather, please reward them for their important contributions to our productivity and enjoyment of life.

Sincerely,

B. Richard Bowersox
A long-term resident of Ohio.